



FRAXION

Password policy

Application access and security

Prime 

info@fraxion.biz
support@fraxion.biz
www.fraxion.biz

Fraxion South Africa (Pty) Ltd
4th Floor, Waterford House,
Waterford Road, Diep River,
Cape Town, 7800

Fraxion US, LLC
600 1st Avenue
Suite 500E
Seattle, WA 98104



Table of contents

1	Password complexity and length.....	1
2	Password history and expiration.....	2
3	Account lockout.....	2

1 Password complexity and length

- Passwords minimum length must be 10 (ten) Characters
- Password must contain: one uppercase, one lowercase, one numeric, one special character



Reset your Fraxion account password

Required

Required

 

Password policy

- The minimum length of your password must be 10 characters
- Your password must contain at least one uppercase character
- Your password must contain at least one lowercase character
- Your password must contain at least one numeric character
- Your password must contain at least one special character (e.g. \$, #, @, !, %, ^, &, *)



2 Password history and expiration

- Password history –password data stored in an encrypted format on Fraxion server
- Password expiration is not enforced

3 Account lockout

- Account lockout threshold: 5 (same as lockout attempts)
- Account lockout attempts: maximum invalid attempts are 5
- Account lockout duration is 5 minutes



Log in to Prime

☒ Remember me

[Forgot password?](#)

 Log in

Or log in with



User account is locked for 5 minutes



- Reset account lockout counter – the counter resets on the 5th attempt with the lockout time of 5 minutes.

fraxion

English

FRAX

TENANT

USER

LOOKUP

User / Edit

Email*

General Role History

Lockout enabled

Lockout end

Access failed count

Active

Save Back to Index

Lockout enabled

Lockout end

Access failed count

Lockout enabled

Lockout end

Access failed count